

Component Spotlight

Future Booked Appointments by Wait Status component

About the component:

This component allows end users to view all future booked new and review appointments over the next 6 weeks at a specialty, doctor and clinic level with access to individual patient lists. This component can be used to ensure that only long wait patients are booked into long wait clinics, and identify booked patients from specialties with long wait challenges who are not long waits and are of a lower urgency than other unbooked long wait patients. This proactively improves chronological management.

Who it's for: Wait List, Scheduling and Booking Officers, Care Coordinators, Nurse Unit Managers, Clinicians, Clinical Leads and Directors, Service Improvement or Project Officers.

Where you'll find it:

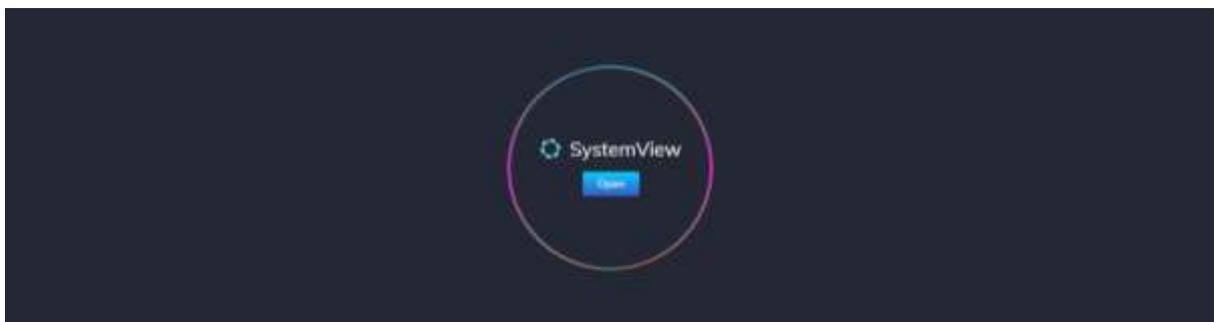
SystemView > Explore > Outpatients > Bookings > Future Booked Appointments by Wait Status.

Data refresh rates:

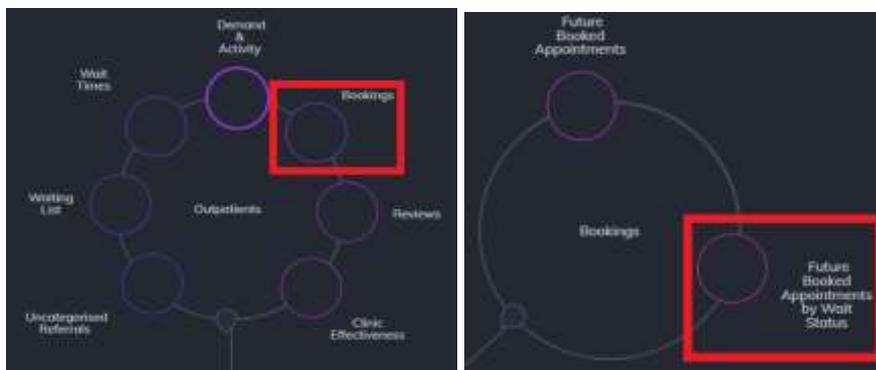
The data within this component updates every morning.

Step 1.

Sign in to SystemView using your current hospital credentials and password

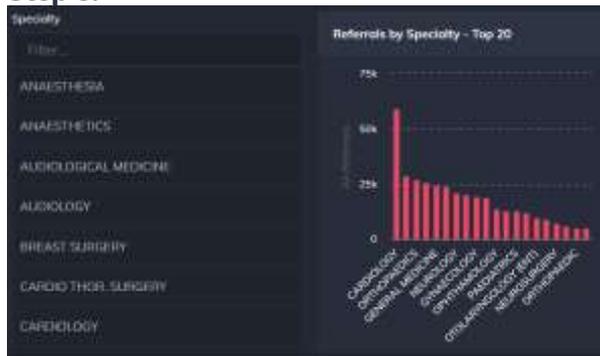


Step 2.



Navigate to Explore > Outpatients > Bookings > Future Booked Appointments by Wait Status.

Step 3.



'Pop-up' specialty selection and **Referrals by Specialty – Top 20** chart displays an overview of referrals by specialty.

Selecting a specialty by filter or cohort bar in this chart will open further charts and analysis within this component.

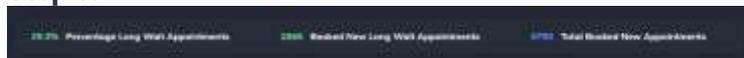
Step 4.



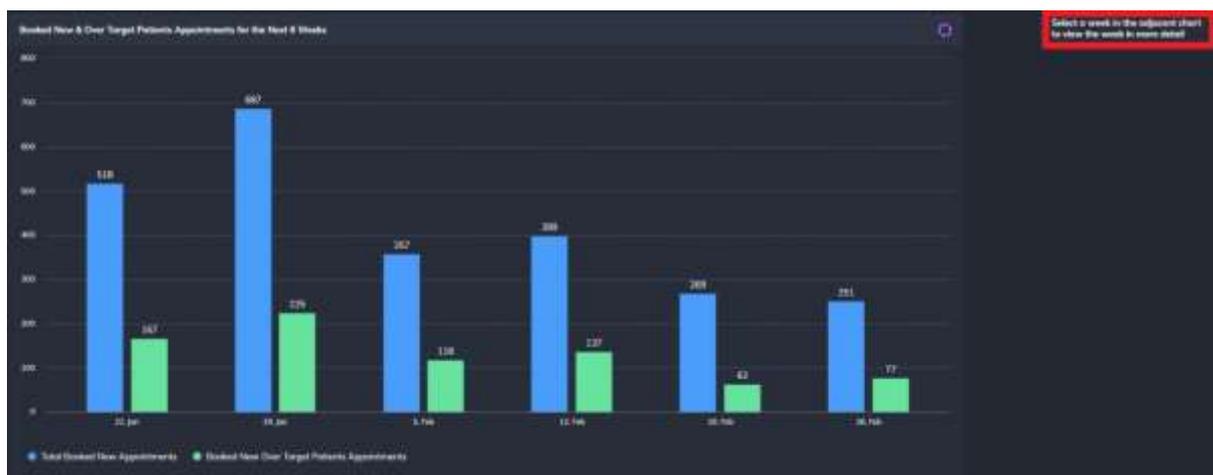
Apply drop-down filters **at the top of the page to refine the data.**

Patient Details – select the button located alongside the filters at the top of the component. Patient details includes an exportable table that updates daily and once activated, can be saved and referenced in **Interact – MyLists or MyHubs**.

Step 5.



Percentage Long Wait Appointments, Booked New Long Wait Appointments and Total Booked New Appointments tiles display high-level summaries of the next 6 weeks of scheduled new and new long wait appointments for the filters selected.



Booked New & Over Target Appointments for the Next 6 Weeks chart displays a prospective view of the next 6 weeks of outpatient appointments by New or New Over Target status.

Selecting a series or cohort bar in this chart will open further analysis and a selected week to view in more detail.

Step 7.



Total Booked New Appointments by Doctor and Calendar View by Week charts display a summary of booked new and new long wait appointments by doctor/s and/or their corresponding clinic/s in a calendar view.

Selecting a doctor and/ or day/ calendar slot in this chart will open further analysis and detail.

Step 8.



Total Booked New Appointments by Clinic & Long Wait Status chart displays a summary of booked new and new long wait appointments by clinic/s selected.

A patient details table will also be visible for the day/ calendar slot or clinic/s selected.

The patient level table displays actual new and new long wait appointments as scheduled in the source system in the next 6 weeks, patients booked in new appointment slots within timeframes in the next 6 weeks and patients that are not on the outpatient waiting list who are booked in the next 6 weeks.

This component presents all appointments booked for a new appointment with consideration to 'in-time' and 'long wait' referrals.