

Clinic Effectiveness

New & Review Appointments

New & Review Appointments component displays trends from the previous year for specialty-level new and review appointments. Users can drill down to individual doctor and clinic-level analyses within selected weeks and compare selections with historical trends using **SystemView** visualisations. This component highlights clinic productivity, variations between doctors within the same specialty, and weekly capacity fluctuations. It also allows exploration of new-to-review ratios at the doctor and clinic levels.



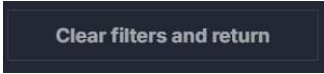
Filtering

The following noteworthy options are available in this component's **Filter Bar**:

Filter	Description	Filter	Description
Doctor	Allows narrowing down of the component to a specific doctor, providing a view of future booked appointments for that doctor only.	Appointment Mode	Refers to type of appointment booked. Select single, multiple or all Appointment Mode. Examples include In Person, Telehealth, Phone.
Clinic Code	Allows narrowing down of the component to a specific clinic, providing a view of previous trends for that clinic only.	Days of Week	Allows filtering of the component to show previous appointment trends for all days or specific days of the week only.
Appointment Type	Allows view of All appointments or New, Review or Other appointments only.	Appointment Time Slots	Allows filtering of the component to show previous appointment trends for all or AM, or PM time slots only.

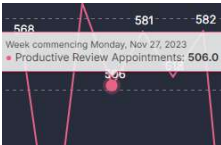
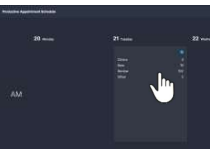
Buttons

The following buttons are available in this component.

Button	Screenshot	Action
Patient List		Clicking button displays: Productive Appointments – Previous 52 Weeks List of the filtered selection of outpatients with key details such as Appointment Type, Date of Booking, Appointment Mode, etc.
Clear filters and return		Clicking button returns component to initial component screen displaying the Metrics and Productive Appointments Trend tiles only.

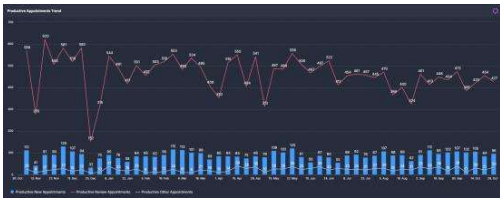
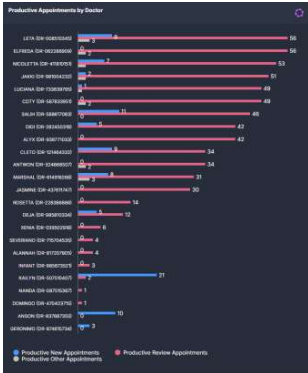
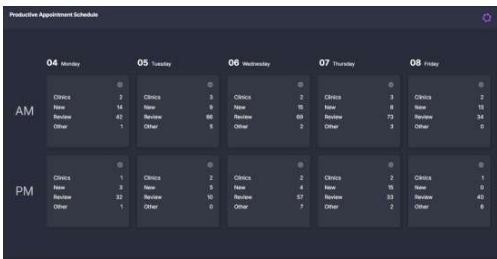
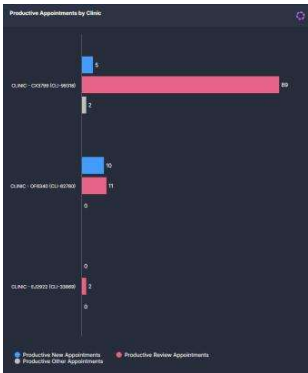
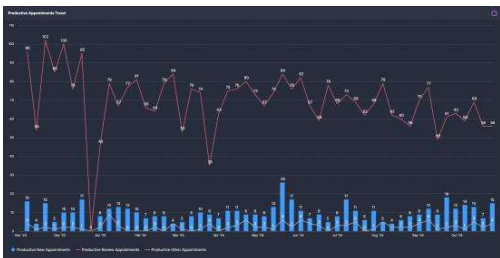
Interaction

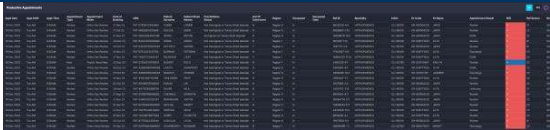
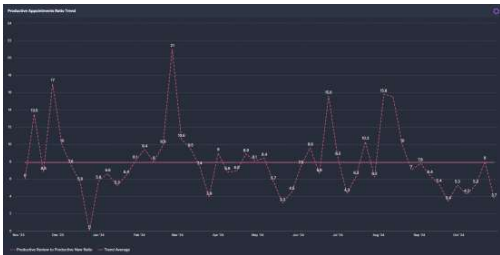
The following interactions are available in this component.

Interaction	Screenshot	Action
Hover Over Chart		Hovering over a point in any of the charts in this component displays data point details.
Click on Chart		Clicking on a specific week in the Productive Appointments Trend chart opens an in-depth visualisation of that week, broken down into doctor, daily schedule and clinic level.
Click on Table		Clicking on a specific session in the Productive Appointment Schedule table will adjust the surrounding tiles and generate the Productive Appointments by Clinic, Productive Appointment Trend, and Productive Appointment Ratio Trend charts.

Component Tiles

Tile	Screenshot	Explanation
Summary Metrics		Displays key metrics for the filtered selection of productive* appointments, including: - Ratio of New to Review appointments: - Total New Productive Appointments - Total Review Productive Appointments - Total Other Productive Appointments

Tile	Screenshot	Explanation
		<i>*Productive appointment is an appointment where a patient has been registered in the source system as having attended and departed the session or checked in and checked out for that visit.</i>
Productive Appointment Trend		Chart displays a historical analysis of the previous 12 month trend of productive appointments by New, Review, and Other Appointment Type. <i>Tip:</i> clicking on a specific week in this chart will open in depth visualisation of that week.
Productive Appointments by Doctor		Displays a summary of productive appointments for the selected week by doctor and the proportion of New, Review, and Other appointments each doctor had.
Productive Appointment Schedule		Displays a calendar view of productive appointments for the selected week. It is broken down into the days of week and AM or PM session. <i>Tip:</i> Selecting a session in this tile will apply a Days of Week filter to the entire component and generate the subsequent charts.
Productive Appointments by Clinic		Displays a summary of productive appointments for the selected week by clinic and the proportion of New, Review, and Other appointments each clinic had. <i>Note:</i> Clicking a bar on this chart will apply a Clinic Code filter for the entire component.
Productive Appointments Trend (for Day of Week)		Chart displays a historical analysis of the previous 12 month trend of productive appointments by New, Review, and Other Appointment Type specific to the selected Days of Week filter. <i>Tip:</i> Selecting a week in this chart displays a detailed patient list of all the Productive Appointments for the selected week and filtered selection.

Tile	Screenshot	Explanation
		
Productive Appointments Ratio Trend		Displays the difference in productive reviews compared to new from the Productive Appointment Trend chart and adds a trend average.